

# Swiss Post banks on Kaba

Swiss Post has its sights set forward. And not only when it comes to delivering about 15 million letters a day to Swiss households and companies. In its security solutions, too, it is setting standards.



A major collaborative project – called REMA (Re-Engineering MAilprocessing) – was initiated in 2005. Swiss Post sought a provider, under WTO commissioning rules, to supply access control and time recording solutions for eleven new Post-Mail centers because the existing technology was in need of replacement. Kaba won the commission. Today, the central medium is the new ID-Post staff badge with integrated Legic chip: it is already used by 15,000 out of a total of around 55,000 Swiss Post staff and partners. The badge gives them access to buildings and enables them to record their working hours and to pay for food and drink in the staff restaurant and at vending machines. “Staff soon notice how practical it is to use just one medium for several different applications,” says Tobias Jakob. “This appeals to more and more areas.”

### An attractive set of solutions

There was a collaborative relationship long before the REMA project: for years, Swiss Post has had automatic and security doors, safe locks and mechanical access solutions provided by Kaba. REMA has brought closer collaboration, extending to other areas. “Kaba offers an attractive set of solutions based on Total Access,” explains Philippe Sibold, Head of Security Projects at Swiss Post. “We have picked out quite a few. The multifunctional staff badge was a central element from the outset. We started two years ago with access control and time recording, then came biometrics and mechatronics, and, finally, in a pilot project at PostLogistics, CardLink – a brilliant complement to the online system.” Plans are already in the pipeline to equip a number of Swiss

Post premises with CardLink components. “We are looking ahead, thus our solutions are to be state-of-the-art,” adds Tobias Jakob.

### Guaranteed investment security

In projects of this size, protecting your investment is of central importance. From the start, it was clear to Swiss Post that future systems would have to be interoperable with the old ones. “If we fail to keep in step with modern technology and cannot continually develop and extend our systems, we will suddenly find ourselves on the sidelines,” explains Tobias Jakob. Kaba Group’s Total Access philosophy ensures investment security and interoperability.

### Convenience is essential

It is clear from day-to-day working experience that security installations need to be easy to use, otherwise they will not be used. “Our staff are required to work efficiently. So we cannot hamper them with security hurdles,” says Philippe Sibold. Security rules stipulate, for example, that the gates in the mail centers remain closed at all times. In order to enable this, Kaba integrated a remote reading booster into the Kaba exos 9300 system. This allows forklift truck drivers to open the gates from a distance of ten meters simply by using their staff badge. After passing, they close again automatically. “I am constantly amazed at the responses which our requirements produce,” says Philippe Sibold. “That’s what I call taking customer needs seriously.” □



- 1 The Kaba exos 9300 access control system enables simple and efficient issuing of visitor badges.
- 2 In addition to mechanical, mechatronic and online locking systems, in future stand-alone components, such as the Kaba elolegic c-lever, will also be used.
- 3 More than 500 readers are used to manage staff access to over 40 Swiss Post premises. Plans are in progress for further locations.
- 4 230 terminals record staff working hours using the system B-Comm ERP for mySAP ERP.
- 5 Approximately 20,000 new post boxes are being equipped with Kaba locks.

15,000 Swiss Post staff already use the new Legic badge.

“When we meet up with specialists, many are amazed at the innovative systems for access control and time recording which we are setting up,” says Tobias Jakob, Head of the Real Estate Committee at Swiss Post. After the new installations are fully implemented, Swiss Post will have a central access and time recording system more or less across the board. Swiss Post and Kaba – a success story.